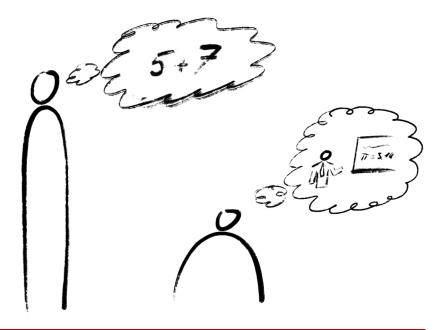


# Individual Differences in Quality Perception

Robert P. Spang

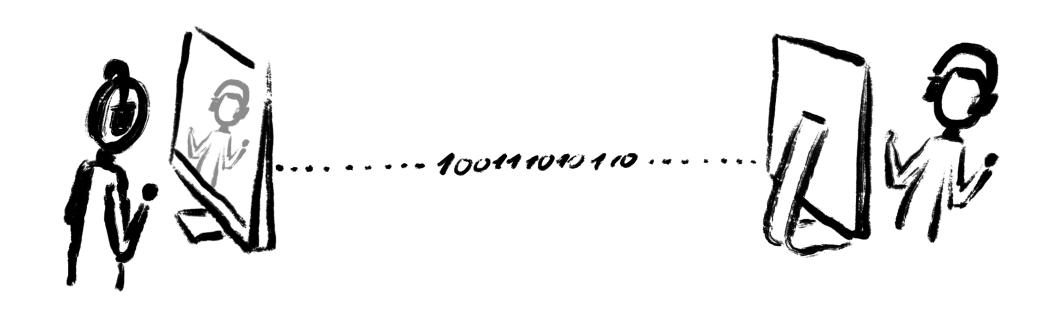




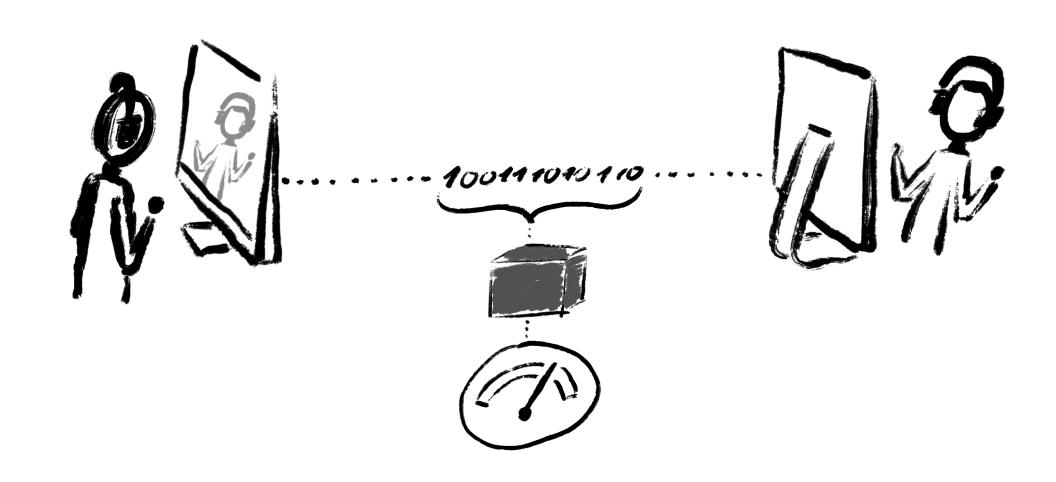
Variations or deviations from the average of the group, with respect to the mental or physical characters...

- Drever James









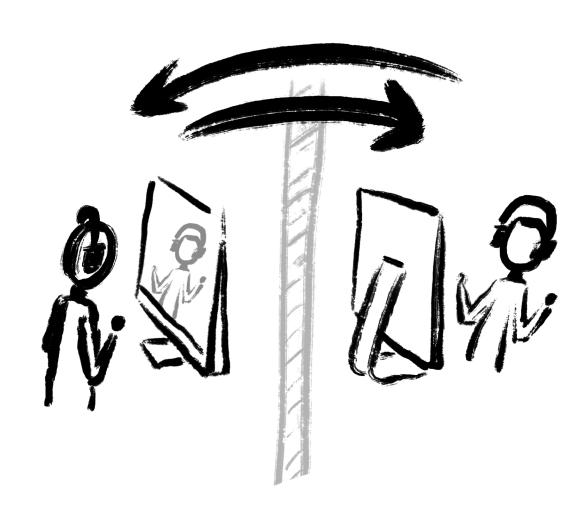
"Prediction of Perceived Quality and Listening Effort Perception"

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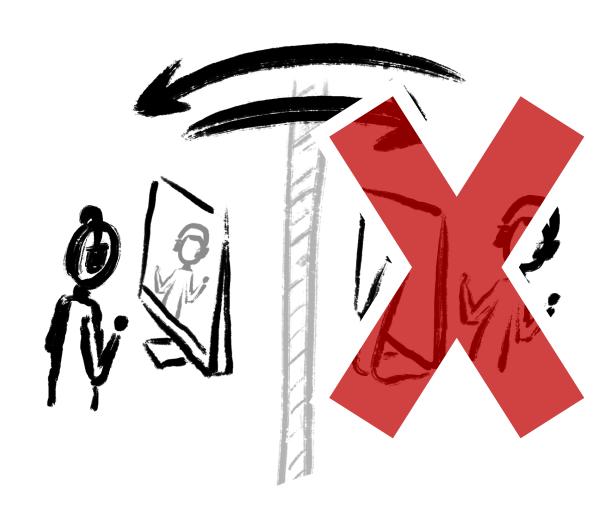
**Hypothesis:** We can improve predictions of perception by taking the individual into account. With all their differences, experiences, and peculiarities.

## Experiment

### Videotelephony



### Simulated Videotelephony



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- Study multiple participants' responses
- Exactly comparable sequences
- Investigate responses in highly controlled settings

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Open Access video files, four different quality levels
 Spang, R. P., Voigt-Antons, J. N., & Möller, S. (2022, September).
 The Story time Dataset: Simulated Videotelephony Clips for Quality Perception Research.
 In 2022 14th International Conference on Quality of Multimedia Experience (QoMEX) (pp. 1-6). IEEE.

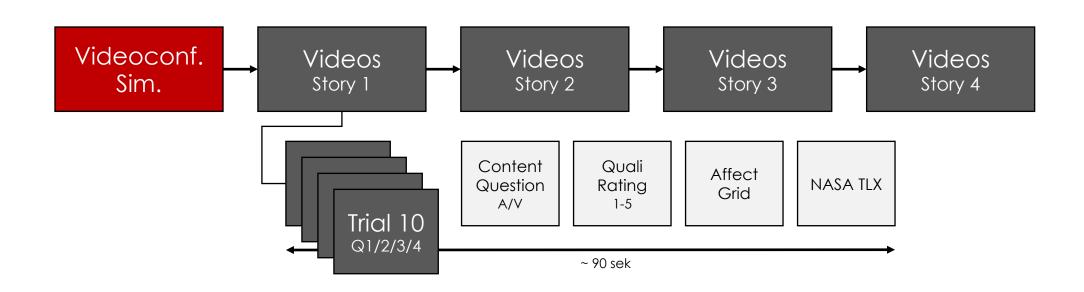
### Experimental Design

Demography



### Experimental Design

Demography



### Regression Analysis

#### **Predictor variable**

Predicted MOS of speech signal

### Regression Analysis

#### Predictor variable

Predicted MOS of speech signal

#### **Outcome variables**

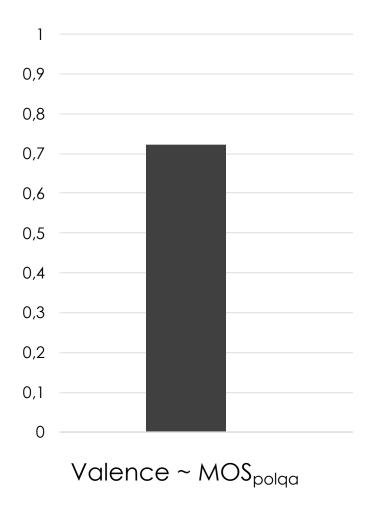
- Valence rating
- Perceived speech quality
- Perceived task load (NASA-TLX)

Valence ~ MOS<sub>polqa</sub>

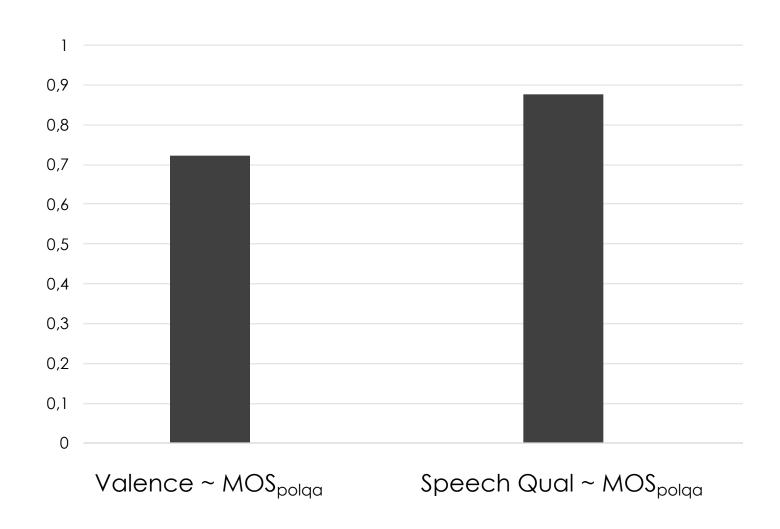
Speech Quality ~ MOS<sub>polqa</sub>

TLX ~ MOS<sub>polqa</sub>

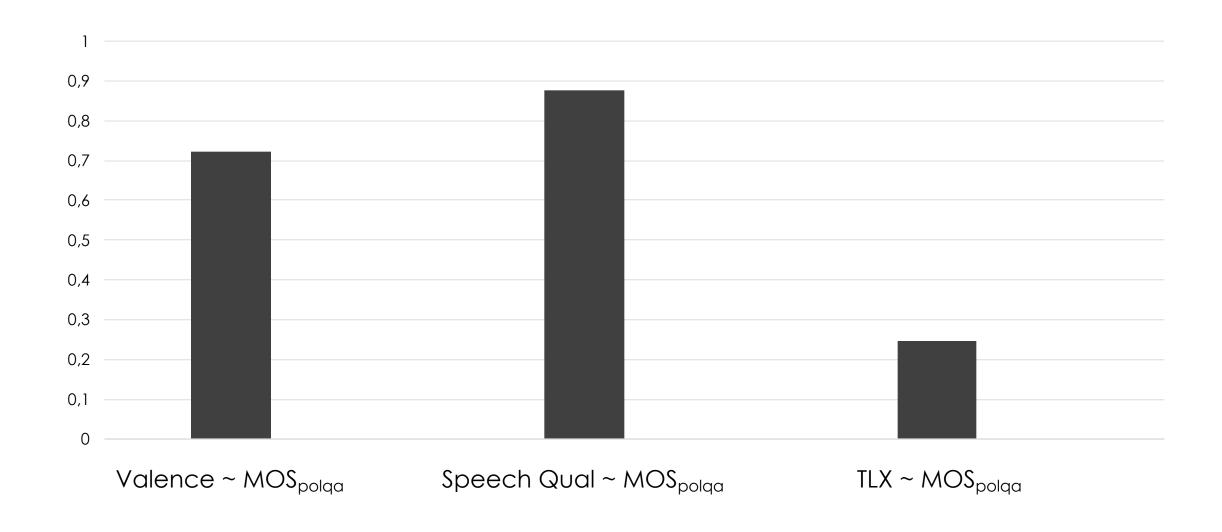
### Coefficient of Determination (R<sup>2</sup>)



### Coefficient of Determination (R2)



### Coefficient of Determination (R2)



### Regression Analysis

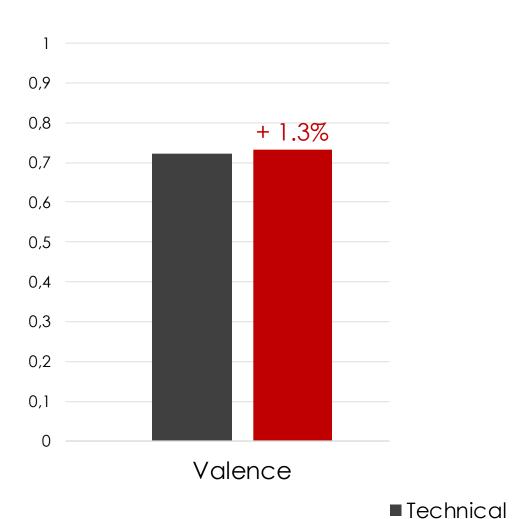
#### **Predictor variables**

- Predicted MOS of speech signal
- Big-5 personality dimensions (NEO-FFI)
- Frustration intolerance (FDS)
- Age
- Hunger

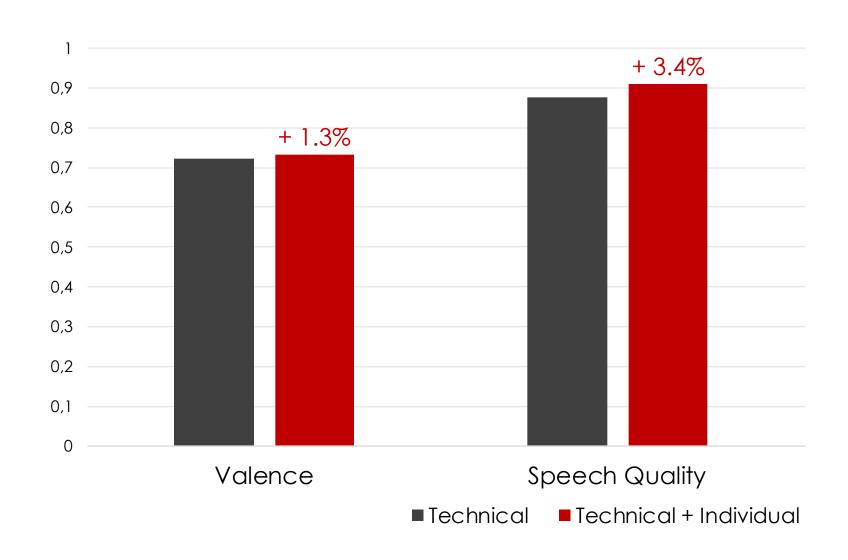


### Coefficient of Determination (R2)

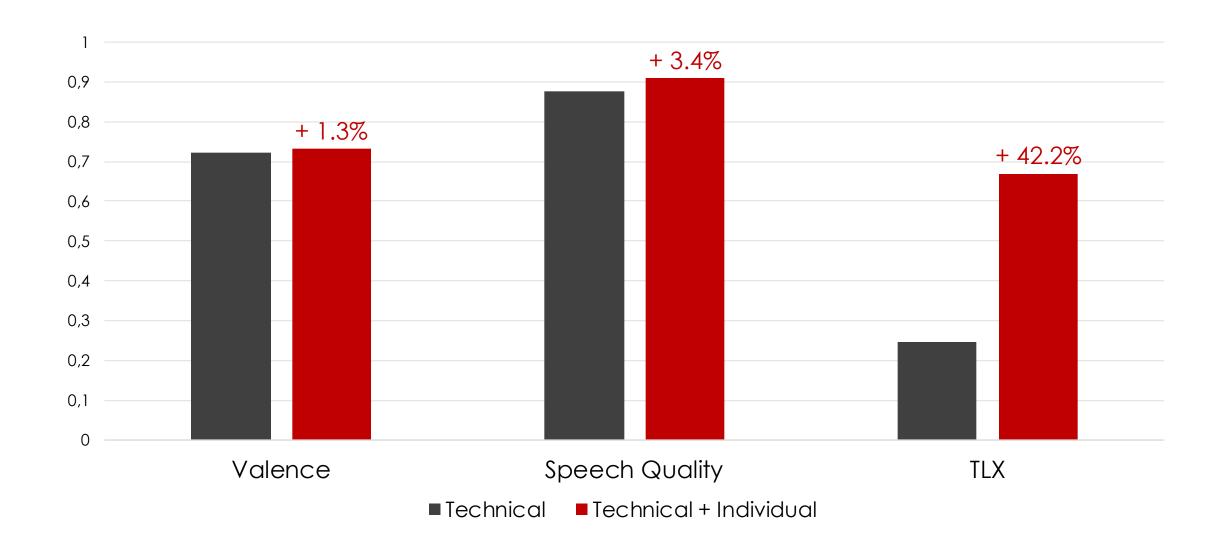
■ Technical + Individual



### Coefficient of Determination (R<sup>2</sup>)

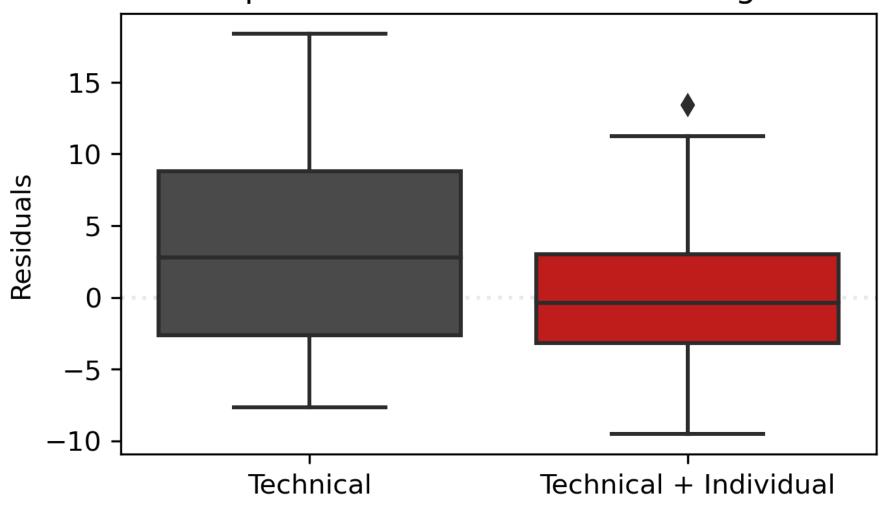


### Coefficient of Determination (R<sup>2</sup>)



### Tighter Residuals





### Discussion

Improved predictions of user perception by adding knowledge of the individual user

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Still under investigation

- Replication with actual conversations
- Larger sample size

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#### Develop better understanding

- Strong influence on TLX, mild on valence
- Identify most meaningful factors



# Individual Differences in Quality Perception

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