

**The First National Digital Identity** 

## UAEPASS



#### 2013





"We aim to create a mobile government that reaches all people in the UAE. We want a 24/7 government. We want everyone to be able to access the government services via smart phones. We want this to be realized within two years"

His Highness Sheikh Mohammed Bin Rashid Al Maktoum



#### **Existing Solutions**



2013

الدخول **الذكي**SmartPass
2016

185,000+ users

16 entities

1.2M+ users

55+ entities

#### **Challenges**









Multiple systems and credentials

Physical visits to complete government transactions and signatures



# HOW MIGHT WE MAKE THE CITIZEN'S EXPERIENCE EVEN HAPPIER?





"The UAE's National Digital Identity"

#### **National Level Collaboration**

In October 2017, Smart Dubai signed an MoU with TRA, to develop a single trusted digital identity solution in the UAE.





#### **October 16th 2018**





## **UAEPASS FEATURES**



#### **Key Features**



Mobile-based identity



Single trusted identity



Digital signature



#### **Security Assurance**



**Built on National PKI** 



Industry Standard
Authentication and Signing
Certificates



Secure storage of keys on Mobile and HSM



## START YOUR UAEPASS JOURNEY

#### **Download the app**



GET IT ON

Google Play











#### Sign up in 3 steps



**SCAN** 

Scan your Emirates ID or Passport

**VERIFY** 

Verify your Mobile Number and Email Address **SECURE** 

Secure your Account with a PIN

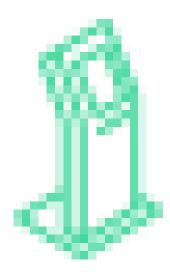


#### Or migrate from existing solutions





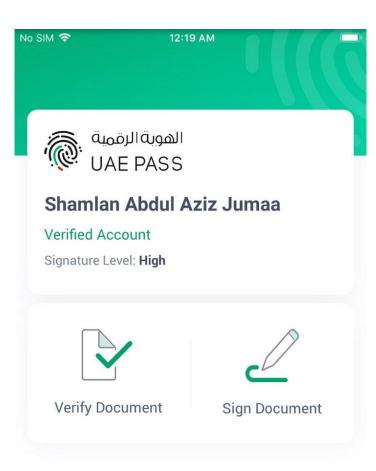
#### Step up your account

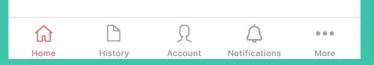


Visit the nearest kiosk to complete the verification process

Required to enable digital signing



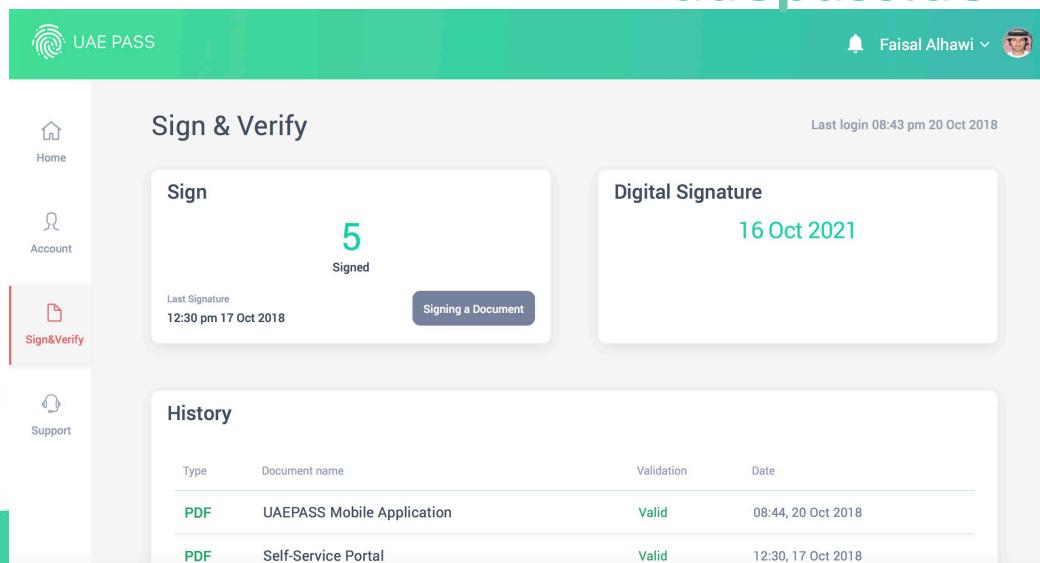






#### **Selfcare Portal**

uaepass.ae





## UAE PASS PROFILES



#### **UAE PASS User Profiles**

UAE PASS has the capability to enroll users in two groups:

- 1. <u>Basic profile</u>: For users with less strict validation during the enrollment process (e.g. country visitors, external users), with confirmed email and mobile numbers.
- 2. <u>Verified profile</u>: for users who have gone through an identity vetting process (i.e. Emirates ID holders, Federal document such as Passport, Driver License), where profile attributes are validated.

Different rights will be assigned to the two groups of users, which are stated as follows:

- 1. <u>Basic profile</u>, can only access online services (provided by Service Providers) using their Digital ID, with no privilege to sign documents.
- 2. <u>Verified profile</u>, can access online services (provided by Service Providers) using their Digital ID, and sign documents.

Note: The level of access granted by the Service providers to the users must be based on the Service Provider's access policy guidelines.

#### **UAE PASS User Profiles**



#### **BASIC PROFILE**

User Level

#### SOP 1

Confirmed email and mobile number

Enrollment channels





Mobile App

Trusted IdP

Collected
Attribute
Categories

· Basic personal info

✓ Contact info (Email + Mobile)

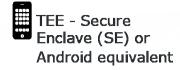
**Enabled Services** 

 Out of band Authentication (for web and mobile services)

Example of Use Cases

- Informative services
- Public services

User Keys Protection



<sup>✓</sup> Verified attributes

#### **VERIFIED PROFILE**

#### SOP 2

In-person proofing, in-person antecedent







Online/offline agents

Trusted IdP

Face-to-face agent

- ✓ Basic personal info
- ✓ Identification document info
- ✓ Contact info (Email + Mobile)
- Out of band Authentication (for web and mobile services)
- Digital signing (mobile based authorization)
- Rentals, e.g. cars, apartments
- · Selective government services



#### SOP 3

In-person proofing, no in-person antecedent, biometric verification





Face-to-face agent

Kiosk

- ✓ All data from Emirates ID
- ✓ Contact info (Email + Mobile)
- ✓ Additional bespoke data, e.g. AD gov data
- Out of band Authentication (for web and mobile services)
- Digital signing (cloud based password)
- Establishing business, e.g. EODB
- High values assets transfer, e.g. real estates
- Banking

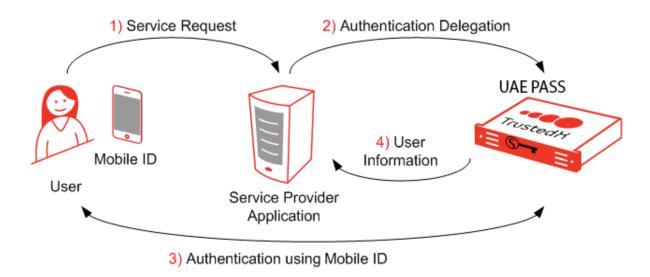




## UAE PASS AUTHENTICATION & CUSTOMER KYC



#### **User Authorization Process Using OAuth 2.0**



When a Service Provider is authenticating a user through UAE PASS, the ACG (Authorization Code Grant) flow needs to be used.

#### This process entails:

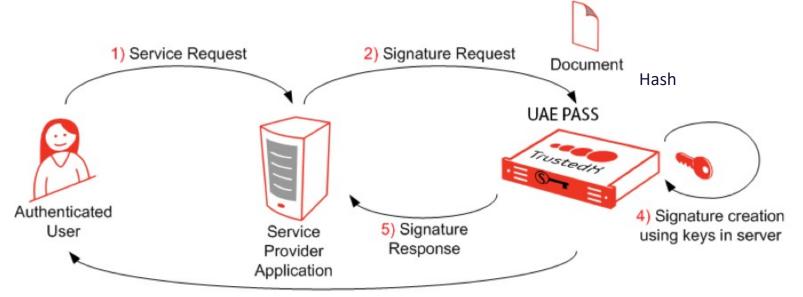
- Obtaining authorization
- Obtaining the access token
- Accessing the resource



### UAE PASS DIGITAL SIGNATURE

#### **UAE PASS Document Signature**





3) Request user authorization for using keys in server

Service Provider can delegate the document signing process for a user through UAE PASS. This signing process entails:

- Obtaining the token for accessing the signature operations Cover in previous process
- Creating the document signature process
- Executing the document signature process
- Obtaining the signed document Hash
- Service Provider embeds the Signature Hash in the document



We are one step closer to our target...

But we still have a long way to go!

Our goal remains intact; to make UAE the happiest country on earth!







**THANK YOU** 

For more information visit uaepass.ae